Suzuki gains its highest ever rankings in the ‘What Car?’ reader survey of vehicle reliability

Published: June 29, 2023
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Online version:
https://www.wheels-alive.co.uk/suzuki-gains-its-highest-ever-rankings-in-the-what-car-reader-survey-of-vehicle-reliability/

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Suzuki is celebrating its best ever performance in the What Car? Reliability Survey…

They tell us:

Suzuki is celebrating some very good news from the results of the 2023 What Car? Reliability Survey in which over 25,000 readers reported on their car ownership experience of vehicles between six and up to 20 years old.

Of the 30 car brands measured, Suzuki ranked first place in the league table with a score of 94.7 per cent. Owners were asked if their car had suffered any faults over the last two years, how long the repairs took as well as how much it cost.

The good news continued with two Suzuki models ranking well inside the top 10 most reliable models. Vitara (2015- present) ranked the second most reliable car in the small SUV category with a score of 99.3 per cent with only six per cent of owners reporting any faults with their car. Most importantly, all cars could still be driven, and were repaired on the same day.

The Swift model (2010-2017) followed very close behind at 98.1 per cent. Consumer Editor of What Car? Claire Evans comments: “The Swift might not be the most popular small car, but it’s got a lot going for it, including great driving manners, a reasonable amount of space

and a high rating for safety. Like other Suzuki models, it's also bullet proof, even as it ages.

Only six per cent of the Swifts in our survey developed a fault, and the battery was the only component affected. All cars could still be driven, half were fixed in less than a day, and no repair bills exceeded £100".

Since April 3rd, Suzuki introduced its Service Activated Warranty which is offered once the car or motorcycle reaches the end of its manufacturer warranty period and is booked in for its next scheduled service within the Suzuki Dealer network. This warranty stays in place until the next qualifying service and is then simply renewed again up to a maximum vehicle age of 7 years / 100,000 miles for cars or 70,000 miles for motorcycles – whichever comes first.