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Suzuki excels again in the What Car? 2024 Reliability Survey

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Once again Suzuki has clocked up a high rating in the What Car? Reliability Survey 2024...

Suzuki tells us...



(Photograph and all words from Suzuki).

Suzuki once again achieves a high ranking in the What Car? Reliability Survey 2024, published today, with a brand score of 97.75%, placing it just 0.6% behind the overall winner. The long-established reliability survey is carried out annually and What Car? measures the experiences from owners of vehicles up to five years old. In the latest survey, almost 30,000 What Car? readers responded from across 31 manufacturers.

The good news continued for the brand with two Suzuki models ranking well inside the top 10 most reliable models in their respective classes. Vitara (2015- present) scored well in the small SUV category attaining a score of 97.7% with the Swift model following close behind with a score of 95.7%.

Claire Evans, consumer editor of What Car? comments: "Suzuki is consistently in the top five brands for reliability with owners. No wonder, then, that half of the Swift and Vitara owners responding to our survey told us that dependability was one of the things they liked most about their cars"

Suzuki owners have further peace of mind too and way past the five-year ownership mark with up to seven years warranty offered free of charge. Suzuki's warranty is activated by the customer once their car reaches the end of its manufacturer warranty period of three years / 60,000 miles and is booked in for its annual service within the Suzuki Dealer network.

The warranty stays in place until the next qualifying service and is simply renewed again up to a maximum vehicle age of seven years / 100,000 miles. Major components are covered, and should a customer decide to sell their car between services and within the seven-year qualifying period, the warranty can simply be transferred to the next owner - again free of charge.

Suzuki offers hybrid technology as standard across its range and hybrid and plug-in hybrid cars measured across all 31 brands were noted by What Car? as the least likely type of car to go wrong at 19%, despite their more complex engine and electric motor combinations.



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